



## Privacy information leaflet for children

The Chineham Medical Practice

Reading Road, Chineham, Basingstoke. RG24 8ND

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[www.chinehamsurgery.co.uk](http://www.chinehamsurgery.co.uk)

## What is a privacy notice?

A privacy notice describes the information that Chineham Medical Practice has about you. This includes your name, address, date of birth and all of the notes the doctor or nurse makes about you in your healthcare record.

## Why do we need one?

Your doctor's surgery needs a privacy notice to make sure it meets the legal requirements which are written in an important document called the *General Data Protection Regulation* (or *GDPR* for short).

## What is the *GDPR*?

What a great question! The *GDPR* is a new document that helps your doctor's surgery keep the information about you secure. It helps to make sure that your doctor, nurse and any other staff at the practice follow the rules and keep your information safe.

## How do you know about our privacy notice?

At your surgery, we have posters in our waiting room and leaflets to give to children and adults and we also have information about privacy on our website, telling you how we use the information we have about you.

## What information do we collect about you?

Don't worry; we only collect the information we need to help us keep you healthy - such as your name, address, information about your parents or guardians, records of appointments, visits, telephone

calls, your health record, treatment and medicines, test results, X-rays and any other information to enable us to care for you.

## How do we use your information?

Another great question! Your information is taken to help us provide your care. But we might need to share this information with other medical teams, such as hospitals, if you need to be seen by a special doctor or sent for an X-ray. Your doctor's surgery may be asked to help with exciting medical research; but don't worry, we will always ask you, or your parents or adults with parental responsibility, if it's okay to share your information.

## How do we keep your information private?

Well, your doctor's surgery knows that it is very important to protect the information we have about you. We make sure we follow the rules that are written in the GDPR and other important rule books.

## What if I've got a long-term medical problem?

If you have a long-term medical problem then we know it is important to make sure your information is shared with other healthcare workers to help them help you, making sure you get the care you need when you need it!

## Don't want to share?

All of our patients, no matter what their age, can say that they don't want to share their information. If you're under 13 this is something which your parents or adults with parental responsibility may have to decide. They can get more information from a member of staff at the surgery, who can also explain what this means to you.

## How do I access my records?

If you want to see what is written about you, you have a right to access the information we hold about you, but you will need to complete a Subject Access Request (SAR). Your parents or adults with parental responsibility will do this on your behalf if you're under 16. But if you are over 12, you may be classed as being competent and you may be able to do this yourself.

## What do I do if I have a question?

If you have any questions, ask a member of the surgery team or your parents or adults with parental responsibility. You can:

1. Contact the practice's data controller via email: [Hiowicb-hsi.chinehamsurgery@nhs.net](mailto:Hiowicb-hsi.chinehamsurgery@nhs.net) GP practices are data controllers for the data they hold about their patients.
2. Write to the data controller at The Chineham Medical Practice, Reading Road, Chineham, Basingstoke, Hampshire. RG24 8ND
3. Ask to speak to the practice manager Karen Nicholls.

The Data Protection Officer (DPO) for The Chineham Medical Practice is Caroline Sims and she is contactable via the surgery email [Hiowicb-hsi.chinehamsurgery@nhs.net](mailto:Hiowicb-hsi.chinehamsurgery@nhs.net) .

## What to do if you're not happy about how we manage your information

We really want to make sure you're happy, but we understand that sometimes things can go wrong. If you or your parents or adults with parental responsibility are unhappy with any part of our data-processing methods, you can complain. For more information, visit [www.ico.org.uk](http://www.ico.org.uk) and select 'Raising a concern'. Of course, you can also speak to us and we will try to address the issues.

We always make sure the information we give you is up to date. Any updates will be published on our website, in our newsletter and leaflets, and on our posters. This policy will be reviewed annually.